Training course: .................................................................................................................................................

Date: ..................................................................................................................................................

**CUSTOMER FEEDBACK FORM**

We are constantly trying to improve the level of service we provide, and ask that you take a minute to tell us how we are doing and what we can do to improve.

**SEX**

* Female
* Male

**AGE**

* under 25
* 26-49
* over 50
1. To what extent did the training meet your expectations?

*Please circle the appropriate number, where 1 – Exellent and 5 - Not good at all*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. How do you assess the usefulness of the acquired information in terms of developing your own competences and skills?

*Please circle the appropriate number, where 1 – Extremely usefull and 5 - Not at all usefull*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. To what extent did the information you get deepen your theoretical knowledge in the subject ?

*Please circle the appropriate number, where 1 – Extremely usefull and 5 - Not at all usefull*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. Will you use the competences you acquire in your training in your professional life?

*Please circle the appropriate number, where 1 – definitely yes and 5 – definitely not*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. Please evaluate the teacher's knowledge and its substantive preparation.

*Please circle the appropriate number, where 1 – very good and 5 - bad*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. How do you mark the scope of presented material?

*Please circle the appropriate number, where 1 – too narrow and 3 – too wide*

|  |  |  |
| --- | --- | --- |
| 1 | 2 | 3 |

1. Please rate the way the information was provided by the trainer.

*Please circle the appropriate number, where 1 – exellent and 5 – not good at all*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. How was the training organised?

*Please circle the appropriate number, where 1 – exellent and 5 – not good at all*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. How do you assess the overall atmosphere of the training you have completed?

*Please circle the appropriate number, where 1 – exellent and 5 – not good at all*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

1. **Comments:**

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 Thank you for your feedback

MedLab Training Ltd